Summary of Benefits and Coverage: What this Plan Covers & What You Pay for Covered Services Cigna Health and Life Insurance Co.: Open Access Plus

Coverage Period: 01/01/2024 - 12/31/2024 Coverage for: Individual/Individual + Family | Plan Type: OAP

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, go online at <u>www.cigna.com/sp</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary or call 1-800-Cigna24 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	For <u>in-network providers</u> : \$500/individual or \$1,000/family For <u>out-of-network providers</u> : \$500/individual or \$1,000/family Combined medical/behavioral <u>deductible</u>	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
Are there services covered before you meet your deductible?	Yes. In-network <u>preventive care</u> & immunizations, office visits, <u>prescription drugs</u> , emergency room visits, <u>urgent care</u> facility visits, in-network hospice, in-network <u>Durable medical equipment</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
What is the out-of-pocket		

Important Questions	Answers	Why This Matters:
Will you pay less if you use a network provider?	Yes. See www.cigna.com or call 1-800-Cigna24 for a list of network providers .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan</u> 's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a specialist?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

Common Medical Event	Services You May Need	What You Will Pay In-Network Provider (You will pay the least) (You will pay the most)		Limitations, Exceptions, & Other Important Information
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\$25 <u>copay</u>/office visit** 20% <u>coinsurance</u>/all other services

Outpatient services

Common		What You Will Pay		Limitations, Exceptions, & Other	
Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
	Habilitation services	\$25 copay/PCP visit** \$25 copay/ Specialist visit** **Deductible does not apply	40% coinsurance/PCP visit 40% coinsurance/ Specialist visit	The lesser of 50% or \$500 penalty for failure to precertify out-of-network speech therapy services. Services are covered when Medically Necessary to treat a mental health condition (e.g. autism) or a congenital abnormality.	
	Skilled nursing care	20% coinsurance	40% <u>coinsurance</u>	The lesser of 50% or \$500 penalty for no out-of-network precertification. Coverage is limited to 150 days annual max.	
	Durable medical equipment	No charge Deductible does not apply	40% coinsurance	The lesser of 50% or \$500 penalty for no out-of-network precertification.	
	Hospice services	No charge/inpatient services** No charge/outpatient services** **Deductible does not apply	40% coinsurance/inpatient services 40% coinsurance/outpatient services	The lesser of 50% or \$500 penalty for no out-of-network precertification.	
If your child needs dental	Children's eye exam	No charge Deductible does not apply	No charge Deductible does not apply	Coverage is limited to one exam	
or eye care	Children's glasses	Not covered	Not covered	None	
	Children's dental check-up	Not covered	Not covered	None	

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)				
Bariatric surgery	Long-term care	Routine foot care		
Cosmetic surgery	Non-emergency care when traveling outside the	Weight loss programs		
Dental care (Adult)	U.S.			
Dental care (Children)	Private-duty nursing			
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)				
Acupuncture (20 days)	Hearing aids (2 (one per ear) devices per 36	Infertility treatment		
Chiropractic care (combined with Rehabilitation	months)	Routine eye care (Adult)		
Services)				

Your Rights to Continue Coverage:

There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Maine Bureau of Insurance at 1-800-300-5000 and Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u> or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Cigna Customer service at 1-800-Cigna24. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u> or Maine Bureau of Insurance at 1-800-300-5000. Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact: Bureau of Insurance State of Maine at (800) 300-5000.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-244-6224.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-244-6224.

Chinese (): 1-800-244-6224.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-244-6224.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby
(9 months of in-network pre-natal care and a
hospital delivery)

U The <u>plan's</u> overall <u>deductible</u>	\$500
U Specialist copayment	\$25
U Hospital (facility) coinsurance	20%
U Other <u>coinsurance</u>	20%

Managing Joe's Type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

U The plan's overall deductible	\$500
U Specialist copayment	\$25
U Hospital (facility) coinsurance	20%
U Other <u>coinsurance</u>	20%

Mia's Simple Fracture (in-network emergency room visit and follow up care)

U The plan's overall deductible	\$500
U Specialist copayment	\$25
U Hospital (facility) coinsurance	20%
U Other <u>coinsurance</u>	20%

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Proficiency of Language Assistance Services

English - ATTENTION: Language eistans esseinces, neef or content Cigns customers call the content of the back of value of the content of the

sin cargo, a su social de Cignellame al número que ligura en el reverso de su tarjeta de identificación. Si no lo es, llame al 1.800.244.6224 (los usuarios de TTY deben llamar al 711).

Chinese - 注意:我們可能是一些免费提供語言協議。 的現在客戶,詩新愛館也以及古歌画的魅力。 18

Vieta para sa VIN 129 Ye Orang francia dish ya fan sian ang ngôn ngữ miên phí. Dành cho khách hàng hiện tại của Cigna, vui lòng gọi số ở mặt sau thẻ Hội viên. Các trường hợp khác xin gọi số 1.800.244.6224 (TTY: Quay số 7.11)

Korean - 주의 항공한 를 사용하시는 경우 오늘 지원 서비스를 무료로 이용하할 수 있습니다. 먼저 Cigna 가입사람들께서, 말 되가 되는 뒷면에 있는 뜻들을 그 등을 하는 라는 라는 1.80C244.6224 (TTY: 다이얼 71년 로 전화해준십시오.

Tagalog - PAU Makakakuha ka ng mga wajisi tulong sa wika nang libre. Para sa mga kasakukukang ang samu ng Cigna, tawagan ang numero sa likuran ng iyong ib

услуги перевод образованием позвоните по номеру, указанному на образованием плана.

Если Вы не являетесь участником одного из наших плана, поссонительно немеру поссоданация (тт. т. т. т.).

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Sinon, veuillez appeier le numero 1.800 2 44.6224 (ATS : composez le num 2 711).

Portuguese - ATENÇÃO: Tem ao Cardí dispor serviços de assistência di totalment de gratuitos. Para glética (A) e a cardí de identificación de identificación

językowej, obecni klienci firmy Cigna mogą dzwonic pod numer podany na odwienie karty identwijkacyjnej. Wszystkie inne osok skorzystanie z pumeru 1,800,244,6224.17 TTY: wybierz 711).

Japanese 注意事項:日本語を話される場合、無料の言語支援は一ビスをで 用がったといます。も、理めくGravyの各様な、地力した。 で連絡くたざい。その他の方は、1.800.244.6224 では、また、また、大量話に、これは終くがさい。

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